

**Urgent Field Safety Notice**

**Action 3 Junior Manual Wheelchair User manual update**

**Date:** 12 OCT 2020

**Ref:** FSN\_A3Jr\_UM

MHRA 2020/003/011/401/009

**Important Safety Information:**

In the interests of the safety of our customers, we would like to bring your attention to the following:

Invacare has decided to perform an update on the Action 3 Junior user manual since it was identified that on some configurations of the Action 3 Junior manual wheelchairs, the rear snap transportation hooks are difficult to access during the preparation of the Action 3 Junior wheelchair for transportation in a vehicle.


Invacare would like to make you aware of an added section in the user manual which describes some additional actions during the installation of the wheelchair which could be beneficial for the user or layperson.

The affected devices are the Action 3 Junior, only in Transit version (rear wheels < 12") fitted with a small seat width (< 280 mm / 11").

For those devices, Invacare advise the following preparation sequence to ensure a secure fitting:

- Please disengage the parking brakes temporarily during the installation of the 4-points restraint system to the rear snap hooks to allow clear access to the hooks.
- Parking brakes shall be fully engaged once the installation process is completed.

These additional steps have been added as an information note in the user manuals for the Action 3 Junior, in the section "7.5 Transporting the occupied wheelchair in a vehicle" under "Rear side tie-down positions for snap hooks:" (please see User Manual page 49 and below):

 The access to the rear orange rings might be more difficult in some configurations, in particular the Transit version (rear wheel size 305 mm/12") combined with narrow seat width (< 280 mm). In such cases, the snap hooks can still be attached to the orange rings but disengaging temporarily the brakes may help in getting more space. Make sure the brakes are fully engaged after having the snap in place and apply it one side after the other so that the chair remains secured at all time.

Please ensure that the information in this notice is made available to all relevant personnel within your organization and / or customer base, and that awareness is maintained for an appropriate period.

The updated user manual for the Action 3 Junior, reference 1608517 in revision D is now available and can be downloaded anytime from your local Invacare website under the “downloads” section for the Action 3 Junior wheelchair.

<https://www.invacare.co.uk/>

Invacare France Operations is delivering Action 3 Junior wheelchairs with the user manual 1608517 in revision D from now on.

Invacare confirms that the relevant Competent Authorities have been informed of this Field Safety Notice.

If you have any questions relating to this Field Safety Notice, or should you require any additional information, please contact;

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