



Urgent Field Safety Notice

Action 3 Comfort wheelchair

Date: 11th March 2010

Ref: 2009/001/020/301/002

Invacare ref no: **FSN 030**

Urgent Safety Information: Using your Action 3 Comfort wheelchair as a seat in transportation

Invacare would like to advise of important new information relating to the use of Action 3 Comfort wheelchairs as a seat in transportation.

Customers were recently advised via MHRA Medical Device Alert MDA/2010/004, dated 11th January 2010, and Invacare Field Safety Notice FSN 020, dated 17th August 2009, that Action 3 Comfort wheelchairs were not to be used as a seat in transport.

Invacare is pleased to confirm that the Action 3 Comfort has now been successfully crash tested to the required standard, i.e. ISO 7176 part 19, using a specifically designed transportation kit. There are 4 different kits available, which are relevant to the seat width of your specific wheelchair.

Kit no.	1537312 suitable for Seat Width 40.5 cm (16")
	1537313 suitable for Seat Width 43.5 cm (17")
	1537314 suitable for Seat Width 45.5 cm (18")
	1537315 suitable for Seat Width 50.5 cm (20")

Full fitting instructions are supplied with the transportation kit.

All Action 3 Comfort wheelchairs manufactured before 15/02/10 are affected and will need the transportation kit fitted to enable the chair to be used as a seat in transport.

For those wheelchair users who wish to use their Action 3 Comfort chair as a seat in transport, Invacare is pleased to supply a transportation kit free of charge. A transportation kit can be requested by contacting our Technical Services Department (details below). When requesting a transportation kit it is essential that you provide the serial number of your wheelchair to ensure the correct kit is supplied for your wheelchair. The serial number is on the product label which can be found on the cross-brace under the seat.

Please note that these kits are not required for any other Action 3 wheelchairs, only those fitted with Comfort seating.



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Invacare always advises that a wheelchair secured in a vehicle will not provide the equivalent safety level and security as bespoke seating systems and recommends transfer to the vehicle seating whenever possible, but also recognises that it is not always practical for the user to be transferred.

Please ensure that the information in this notice is made available to all relevant personnel within your organisation and / or customer base, and that awareness is maintained for an appropriate period.

If you have any questions relating to this bulletin, or should you require any additional information, please contact;

Technical Services Department

Tel. 01656 776333

Fax. 01656 776330

Invacare confirms that the relevant Competent Authorities have been informed of this Field Safety Corrective Action.



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